Welcome
Thank you for purchasing the Bose® in-ear headphones. Bose® in-ear headphones offer a combination of lifelike audio performance and comfortable fit not available from most conventional earbuds. Proprietary Bose technologies provide a new level of listening pleasure with performance that’s faithful and realistic. Three sizes of ear tips allow them to rest gently and softly in the outer bowl of the ear (not your ear canal). A carrying case is included, small enough to fit in your pocket.

Your headphones include:
- Small, medium, and large ear tips. Medium tips already attached.
- Compact carrying case

Choosing the correct size ear tip to ensure proper fit
Some users may find that the small or large sized tips provide a more appropriate fit. It is also possible that some users may prefer different sizes of ear tips for each ear. Larger sizes may be preferable if users plan to use them during certain activities such as exercise. One size larger ear tip may offer a little more contact with the ear, enhancing stability.

We encourage each user to experiment with the different ear-tip sizes until finding the combination that works best for them.
Changing ear tips
1. Gently remove the existing ear tip by peeling up from its large rounded side.
2. Align the triangle on the replacement ear tip with the triangle on the headphone.
3. Press the ear tip securely into place until you feel it latch. The large rounded side of the ear tip should completely cover the triangle on the headphone.

Using the case
A high quality case is provided to protect the headphones as well as to help keep the cable from tangling.
1. For easiest use, open the case fully and hold the case as shown (A).
2. Place the headphones in the case as shown (B).
3. Wrap the cord around the holder, in either direction.
4. Press the plug in place as shown (C).

Connecting to an audio device
You can connect the headphones to any device that has a 3.5 mm stereo plug.
1. Turn down the volume of the audio device.
2. Plug the headphones into the audio output jack on the device.
3. Put on the headphones.
4. Slowly turn up the volume on the device.

Using the “enhancement” features of audio devices
Many portable audio devices include features or settings which electronically alter the audio signal sent to the headphones. These may include “bass boost” or other EQ settings. Other features may serve to limit volume out such as “sound check” or “volume limit.” Finally, other features add spatialization effects such as “Surround”, “SMS”, “WOW”, or “3D.”

The Bose® in-ear headphones were designed to deliver high quality, balanced sound and deep, low notes without the need for any artificial enhancement. Therefore, when using the headphones we recommend that you first turn off all the enhancement features before making any personal adjustments to the audio settings.
Cleaning
Your headphones may require periodic cleaning:

- Ear tips: First, remove them from the headphones and wash the tips with a mild detergent and water. Make sure you thoroughly rinse and dry them before putting them back on the headphones.
- Headphone nozzles: Clean the nozzles only with a dry, soft cotton swab or equivalent. Never insert any cleaning tool into the nozzle opening.

WARNINGS:
- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using headphones, especially for extended periods.
- Do not use these headphones when operating a motor vehicle on a public road, or where the inability to hear outside sounds may present a danger to you or others.

CAUTIONS:
- Sounds that you rely on as reminders or warnings may have an unfamiliar character when using headphones. Be aware of how these sounds may vary in character so you can recognize them as needed.
- Do not drop, sit on, or allow the headphones to be immersed in water.

This product conforms to the EMC Directive 89/336/EEC.
The complete Declaration of Conformance can be found at www.Bose.com/compliance.

Troubleshooting
If you experience any trouble using your headphones, try the following troubleshooting instructions. If you still need help, see the contact information on the inside back cover for assistance in your area.

<table>
<thead>
<tr>
<th>Problem</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>No audio/Intermittent</td>
<td>Make sure that the headphone plug is securely connected to the headphone jack (not the line out jack) of the audio device.</td>
</tr>
<tr>
<td>Excessive bass</td>
<td>Turn off any bass boost or other audio enhancement features on the audio source.</td>
</tr>
<tr>
<td>Low volume/poor audio</td>
<td>Turn off any “sound checker” or other audio signal altering features on the audio source.</td>
</tr>
<tr>
<td>Eartips falling off</td>
<td>Make sure to securely attach the eartips by aligning the triangles on the tip and housing and pressing the tip into place.</td>
</tr>
<tr>
<td>Lost eartip</td>
<td>Contact the service representatives appropriate for your region (on back page) to order replacements.</td>
</tr>
</tbody>
</table>

Replacement parts and accessories
Accessories or replacement parts can be ordered through Bose Customer Service. See the contact information for your area included in this guide. For replacement ear tips, call 1-800-611-1715 (US only).

- Carrying case
- Ear tips (S/M/L)
BOSE CORPORATION

Australia
Phone: 1 800 023 367
www.bose.com.au

Belgique/België
Phone: 012 390800
Fax: 012 390840

Canada
Phone: 1-800-465-2673
Fax: 1-800-862-2673
www.bose.ca

China
Phone: 86-21-62713000, x162
Fax: 86-21-62713008

Danmark
Phone: 04343-7777
Fax: 04343-7818

Deutschland
Phone: +49-5921-724142
Fax: +49-5921-724251
www.bose.de

France
Phone: 01-30616363
Fax: 01-30616382
www.bosefrance.fr

India
Phone: 1 600 11 2673
Fax: 91 11 2307 3823
www.boseindia.com

Ireland
Phone: (042) 9671500
Fax: (042) 9671501
www.bose.ie

Italia
Phone: 06 60 292 292
Fax: 06 60 292 119
www.bose.it

Japan
Phone: 0120-130-168
Fax: 03-5489-1069
www.bose.co.jp
<table>
<thead>
<tr>
<th>Country</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Mexico</strong></td>
<td>+52 (55) 52 02 35 45</td>
<td>+52 (55) 52 02 41 95</td>
<td></td>
</tr>
<tr>
<td><strong>Sverige</strong></td>
<td>031-878850</td>
<td>031-274891</td>
<td></td>
</tr>
<tr>
<td><strong>Nederland</strong></td>
<td>0299-390111</td>
<td>0299-390109</td>
<td><a href="http://www.bose.nl">www.bose.nl</a></td>
</tr>
<tr>
<td><strong>United Kingdom</strong></td>
<td>0870 7414500</td>
<td>0870 7414545</td>
<td><a href="http://www.bose.co.uk">www.bose.co.uk</a></td>
</tr>
<tr>
<td><strong>New Zealand</strong></td>
<td>0800 501 511</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>United States</strong></td>
<td>1-888-757-9943</td>
<td>1-800-611-1715</td>
<td>(for replacement tips)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Norge</strong></td>
<td>62 82 15 60</td>
<td>62 82 15 69</td>
<td></td>
</tr>
<tr>
<td><strong>World Wide Web</strong></td>
<td><a href="http://www.bose.com">www.bose.com</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Österreich</strong></td>
<td>01-60404340</td>
<td>01-604043423</td>
<td></td>
</tr>
<tr>
<td><strong>Schweiz</strong></td>
<td>061-9757733</td>
<td>061-9757744</td>
<td></td>
</tr>
</tbody>
</table>